

NATIONAL HIGHWAYS INFRA PROJECTS PRIVATE LIMITED

Registered Office: G 5 & 6, Sector-10, Dwarka, New Delhi

CIN: U65929DL2020GOI366835

Email: procurement@nhit.co.in

Request for Proposal (“RFP”) issued by National Highways Infra Projects Private Limited for Empanelment of Service Provider for Hiring of Incident Management Vehicles for Three Toll Roads

<u>BID SUMMARY</u>		
1.	Last date and time for receipt of Bidding Documents	8 th September 2023 up to 17:00 Hrs
2.	Date and Time of Opening of Bids	At 18:00 Hrs on 8 th September 2023
3.	Place of opening of Bids	NHAI – HQ, G 5 & 6, Sector-10, Dwarka New Delhi

Note: - Bids will be opened in the presence of bidders who choose to attend as above

NATIONAL HIGHWAYS INFRA PROJECTS PRIVATE LIMITED

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Phone: 91-011-25074100 & 25074200; Extn – 3632

Email: Procurement@nhit.co.in

Date: 31ST August 2023

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DISCLAIMER

The information contained in this Request for Proposal ("RFP") or subsequently provided to Bidder(s), whether verbally or in documentary or any other form by or on behalf of "NHIPPL" by persons authorized to do so, is provided to the interested parties on the terms and conditions set out in this RFP and such other terms and conditions subject to which such information is provided.

This RFP is not an agreement and is neither an offer nor an invitation by NHIPPL to interested parties who submit their quote (henceforth "Bidders") in response to this RFP. The purpose of this RFP is to provide Bidders with information that may be useful to them in preparing and submitting their proposals ("Proposal") for Empanelment of Service Provider for Hiring of Incident Management Vehicles for Three Toll Roads for National Highways Infra Projects Private Limited (NHIPPL)"

NHIPPL makes no representation or warranty and shall have no liability to any person or Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the RFP and any assessment, assumption, statement or information contained herein or deemed to form part of this RFP or arising in any way from this process.

A Bidder must warrant that all the information provided by it to NHIPPL at the time of application & subsequently, is true to the best of its knowledge and belief, and specially warrants that it has duly complied with the provisions of laws applicable to it. Bidder indemnifies NHIPPL from any liabilities arising out of error or default or negligence or contravention in regard to any of the applicable laws, including, but not limited to, submission of statutory forms & other such documents.

The issue of this RFP does not imply that NHIPPL is bound to select any Bidder(s) for any project/ Transaction. NHIPPL may accept or reject any proposal in its discretion and may ask for any additional information or vary its requirements, add to or amend the terms, procedure and protocol set out in RFP for bona fide reasons, which will be notified to all the Bidders invited to tender. Further NHIPPL hereby reserves its right to annul the process at any time prior to issuance of Letter of Award without incurring any liability towards the Bidders.

The Bidders shall bear all costs associated with or relating to the preparation and submission of its Proposal including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by NHIPPL or any other costs incurred regarding or relating to its Bid. All such costs and expenses will remain with the Bidder and NHIPPL shall not be liable in any manner for the same or for any other costs or expenses incurred by a Bidders in preparation or submission of the Bid, regardless of the conduct or outcome of this RFP and the related processes.

Section 1. Notice Inviting Tender

1. The National Highways Infra Projects Private Limited (hereinafter referred to as "NHIPPL"), invites bids from reputed parties for Empanelment of Service Provider for Hiring of Incident Management Vehicles for National Highways Infra Projects Private Limited (NHIPPL), referred as "NHIPPL".
2. Vendor will be selected under Quality and Cost Based Selection Method as described in this RFP and in accordance with the practices of InvIT.
3. The RFP includes the following documents:
 - Section 1 – Notice Inviting Tender
 - Section 2 – Instructions to Bidders
 - Section 3 – Scope of work
 - Section 4 – Form of Technical Proposal
 - Section 5 – Form of Financial Proposal
 - Section 6 – Undertakings
4. The RFP is uploaded on the website of NHAI InvIT at www.nhaiinvit.in

5. Brief Description of Bidding Process

- 5.1 NHIPPL has adopted a two-stage evaluation process for selection of the Bidder(s) for Empanelment of Service Provider for Hiring of Incident Management Vehicles, the technical bid (the "Technical Bid") and the financial bid (the "Financial Bid") containing the amount quoted by the Bidder shall be submitted in physical form in the prescribed format (To clarify, the documents should be serially numbered/ hard/spiral bound) in the manner specified, and before the date and time specified herein.
 - 5.2 After the submission of the Technical Bids, each of the responsive Bidders may be invited for making presentation of their proposal to NHIPPL. The date and time of presentations would be intimated to Bidders separately by NHIPPL through email. The Presentation shall be made through either video-conferencing facility or in person meeting at NHIPPL office at New Delhi.
 - 5.3 Only those Bidders whose Technical Bids are found to be responsive and meeting the Minimum Eligibility Criteria (hereinafter referred to as "Technically Qualified Bidders") in terms of this RFP, shall be invited to participate in the opening of their Financial Bids. The Technically Qualified Bidders may send their authorized representatives along with authorization letter on the letter head of the bidder for participation in the opening of the Financial Bid. The date and time of opening of Financial Bids of such Technically Qualified Bidders, will be informed to them separately by NHIPPL through email or uploaded on the NHAI InvIT website. The Financial Bids will be opened physically at the location provided in such communications. Only one representative of the Technically Qualified Bidder shall be allowed to attend the opening of the Financial Bids.
 - 5.4 The Financial Bid of each technically qualified bidder shall be opened and evaluated.
6. Any queries or request for additional information concerning the RFP shall be submitted in writing and/or e-mail to the officer designated below. The envelope / email communication shall clearly bear the following identification/title: "Queries/ Request for Additional Information: RFP issued by NHIPPL for Empanelment of Service Provider for Hiring of Incident Management Vehicles for National Highways Infra Projects Private Limited (NHIPPL).

7. Address for Communication:

Shri Arun Kumar Jha
Head SPV,
National Highways Infra Projects Private Limited,
G-5 & 6, Sector-10, Dwarka, New Delhi, 110075
E mail: procurement@nhit.co.in

8. Schedule of Bidding Process:

The NHIPPL shall endeavor to adhere to the following schedule: Any changes to the following schedule shall be informed to the Bidders through Website or email communication.

S. No.	Description of Events	Date
1.	Last date for receiving queries from bidders	4 th September 2023 upto 17:00 Hrs
2.	Pre-Bid Meeting	No pre-bid meeting. The bidders have to submit their queries through email which will be replied at NHA InvIT website/ through email.
3.	NHIPPL's response to queries latest by	5 th September, 2023 upto 17:00 Hrs
4.	Bid due date (Last date for bid submission)	8 th September, upto 17:00 Hrs
5.	Opening of Technical Bids	At 18:00 Hrs on 8 th September 2023, at NHIPPL Office, New Delhi
6.	Opening of Financial Bids	Will be intimated later
7.	Letter of Award (LOA)	Will be intimated later
8.	Technical Presentation	Will be intimated later
9.	Validity of proposals	120 days from Bid Due Date

Section 2. Instruction to the Bidders

1. Introduction:

- 1.1. National Highways Authority of India (“NHAI”), being the Sponsor of NHIT settled the NHIT on October 19, 2020, as a contributory irrevocable trust, pursuant to the Trust Deed executed under the provisions of the Indian Trusts Act, 1882. The NHIT was registered with SEBI on October 28, 2020, as an infrastructure investment trust under Regulation 3(1) of the InvIT Regulations having registration number IN/InvIT/20-21/0014. The NHAI settled NHIT for an initial sum of ₹ 10,000.
- 1.2. NHIPPL, a WOS of NHIT, had entered into five (5) independent Concession Agreements with the NHAI for concessions of each of the toll roads. The Concession Agreements provide NHIPPL the right to collect tolls for a period of 30 years from users of each Toll Road w.e.f Dec. 16 2021.
- 1.3. Subsequently NHIPPL had entered into three (3) independent Concession Agreements with the NHAI for concessions of each of the toll roads. The Concession Agreements provide the NHIPPL the right to collect tolls for a period of 20 years from users of each Toll Road w.e.f October 29, 2022.
- 1.4. As mentioned in the Placement Memorandum filed by NHIT in its previous issuances, NHAI will offer to NHIT around 1,500 km of roads in 3 (three) years. Accordingly, it is expected NHAI will shortly offer fourth bundle of assets to NHIT for potential acquisition (“Round 4 Assets”).
- 1.5. In this regard, NHIPPL, requires Empanelment of Service Providers for Hiring of Incident Management Vehicles.

2. Proposal

- 2.1 NHIPPL seeks proposals for the Empanelment of Service Providers for Hiring of Incident Management Vehicles for National Highways Infra Projects Private Limited (NHIPPL) as per scope of work given in Section 3 – Scope of Work of the RFP document (“Services”).

3. Clarification and Amendment of RFP Documents

- 3.1 Bidders may request for clarifications on any of the RFP documents up to the time mentioned in Section 1. Any request for clarification must be sent in writing to NHIPPL’s address indicated in the RFP or by e-mail to procurement@nhit.co.in. NHIPPL will respond in writing, or by e-mail/ uploading responses on website or will send written copies of the response (including an explanation of the query but without identifying the source of inquiry) to all Bidders. Should NHIPPL deem it necessary to amend the RFP as a result of a clarification, it shall do so following the established procedure and inform the Bidders of the same through written communication or by uploading it on the website of NHAI-InvIT.
- 3.2 At any time before the submission of the Bids, NHIPPL shall have the right to amend the RFP by issuing an addendum/ amendment in writing or by standard electronic means. The addendum/ amendment shall be uploaded on the website of NHAI InvIT at <https://nhaiinvit.in/> which will be binding on all Bidders. To give Bidders reasonable time for considering the addendum/ amendment in their Bids, NHIPPL may, if the addendum/ amendment is substantial, at its discretion, extend the deadline for the submission of Bids.
- 3.3 It will be the responsibility of the Bidders to keep track of any uploaded addendum/ amendment before submission of the Bid.

4. Submission of Proposal

- 4.1 The proposal shall be submitted as indicated below:
 - 4.1.1 Envelope I containing the Technical Bid of the “Hiring of Incident Management Vehicles”. The proposal should be in the manner and format as prescribed in RFP Section 4 - Form of Technical Bid.
 - 4.1.2 Envelope II containing the Financial Bid of the “Hiring of Incident Management Vehicles”. The proposal should be in the manner and format as prescribed in Section 5 – Form of Financial Bid. The financial proposal of only those Bidders shall be opened which meet the technical criteria. Please note that proposals with any conditionality will be summarily rejected.
- 4.2 Proposals (i.e. the aforesaid two envelopes put in a single sealed envelope marked as “**Bid - Proposal for Empanelment of Service Provider for Hiring of Incident Management Vehicles for National Highways Infra Projects Private Limited (NHIPPL)**”) should reach the undersigned,

latest by date/time mentioned in the Section 1 - Notice inviting Tender, in hard copies/in original and shall remain valid for 120 days thereafter. The proposal should be signed by the authorized signatory of the Bidder, supported by the relevant authorization document. No Proposal will be entertained after the due time and date, as stated above. NHIPPL shall not be responsible for any delay whatsoever in nature. The proposals received after the due time and date, will be summarily rejected.

4.3 NHIPPL reserves the right to accept or reject any or all the offers received without assigning any reason. For any clarification, you may feel free to contact the undersigned.

5. **Modification/Substitution/Withdrawal of Bids**

5.1 The Bidder may substitute or withdraw its bid after submission prior to the Bid due date. No Bid shall be allowed to be substituted or withdrawn by the Bidder on or after the Bid due date.

5.2 Any alteration/modification in the Bid or additional information supplied subsequent to the Bid Due Date, unless the same has been expressly sought for by NHIPPL, shall be disregarded.

5.3 Partial modification of the Bid is not allowed. The Bidder will have to submit the revised bid again in a sealed envelope, as per clause 4 above, mentioning "Revised Bid" on the top of the sealed envelope and the original bid envelope will be returned to the Bidder. No Technical or Financial Bid may be modified after the Bid Due Date. Withdrawal or modification of Technical or Financial Bids between the Bid Due Date and Expiration of Bid validity shall result into disqualification from the bidding process.

6. **Opening and Evaluation of the Bids**

6.1 The Technical Bids will be opened after the due date at the time prescribed in the RFP document in the presence of the Bidders who choose to attend. NHIPPL will subsequently examine and evaluate the Bids in accordance with the provisions set out herein.

6.2 After the submission of Technical Bids, each of the responsive Bidders may be invited for making presentation of their proposal to NHIPPL. The date and time of presentations would be intimated to Bidders separately by NHIPPL through email. The Presentation shall be made either through video-conferencing facility or in person meeting at NHIPPL office.

6.3 Financial Bid of non-responsive Bidders shall not be opened.

6.4 To assist in the examination, evaluation, and comparison of Bids, NHIPPL may, at its discretion, ask any Bidder for clarification of its Bid. The request for clarification and the response shall be in writing or by e-mail, but no change in the price or substance of the Bid shall be sought, offered, or permitted except as required to confirm the correction of arithmetic errors discovered by NHIPPL in the evaluation of the Bids.

6.5 The Bidders would be evaluated on the criteria mentioned in Section 4 of this RFP and shortlisted for the purpose of opening of their Financial Bids.

6.6 Except in case any clarification is asked by NHIPPL, no Bidder shall contact NHIPPL on any matter relating to its Bid from the time of the Bid opening to the time the contract is awarded. If any Bidder wishes to bring additional information to the notice of NHIPPL, it should do so in writing at the address prescribed in the Notice Inviting Tender.

7. Prior to evaluation of the Bids, the NHIPPL shall determine as to whether each Bid is responsive to the requirements of this RFP document. A Bid will be declared non-responsive in case:

- a. If a Bidder submits more than one Bid against this RFP.
- b. The physical bid submissions are incomplete/ inadequate to the requirements of the RFP Documents.
- c. Documents are submitted loose. (To clarify, the documents should be serially numbered / submitted in hard bound / spiral bound).
- d. If in case the Power of Attorney or the Authority Letter is not provided as per Paragraph 16 of this Section.
- e. If a Bidder submits a conditional Bid or makes changes in the terms and conditions given in this RFP document.

- f. Failure to comply with all the requirements of RFP document by a Bidder.
- g. If the Bid is not submitted in the formats prescribed in the RFP document.
- h. If any requisite document/ certificate is not in the prescribed format the same shall not be considered while evaluating the bids and the same may lead to Bid being declared as non-responsive.
- i. If the envelope containing physical submission is not sealed and marked as prescribed in the RFP document.
- j. A Bid valid for a period of time shorter than prescribed in the RFP document.

8. **Conflict of Interest**

Bidders at all times shall provide professional, objective, and impartial advice and at all times hold the NHIPPL interest paramount, strictly avoid conflicts with other assignments or their own corporate interests and act without any consideration for future work. No two Bidders can have same constituents or any such arrangement pursuant to which any third party is in a position to have access to confidential information of each other.

9. **Fraud & Corruption**

9.1 Bidders would be required to observe the highest standard of ethics during the selection and execution of such work. NHIPPL defines:

9.1.1 "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the selection process or in contract execution; and

9.1.2 "Fraudulent practice" means a misrepresentation of facts in order to influence a selection process or the execution of a contract to the detriment of the NHIPPL and includes collusive practices among bidders (prior to or after submission of proposals) and to deprive the NHIPPL of the benefits of free and open competition.

9.2 NHIPPL will reject a proposal for Empanelment if it determines that the bidder recommended for engagement has engaged in corrupt or fraudulent activities in competing for the work in question.

9.3 NHIPPL will declare a bidder ineligible, either indefinitely or for a stated period of time, to be engaged if it at any time determines that the bidder has engaged in corrupt or fraudulent practices in the bidding process for engagement for the subject work.

9.4 The bidder declared ineligible for corrupt and fraudulent practices by NHIPPL in accordance with the above paras shall not be eligible for selection.

10. Consortium of Bidders is not allowed.

11. **Engagement Period**

NHIPPL propose to Empanel Service Provider for a period of One year. The Empanelment may be extended by further 24 months by NHIPPL subject to satisfactory delivery of services by Service Provider and approval from Competent Authority.

12. **Minimum Eligibility Criteria**

12.1 The Bidder/Company should have cumulative revenue/ turnover of minimum Rs 100.00 Lacs during the last three financial years ending 31/03/2021, 31/03/2022 and 31/03/2023. Certified copies of financial statements or certificate of turnover from Statutory Auditor/ Chartered Accountant of the Bidder to be submitted along with the bid.

12.2 The Bidder shall have received a minimum of Rs 25 lacs per annum as fees during each of the 3 (three) last financial years ending 31/03/2021, 31/03/2022 and 31/03/2023. For the avoidance of doubt, fees hereunder refer to fees received by the Bidder for Vehicle rent Services

12.3 The Bidder shall not be an associate of the Sponsor i.e., NHAI, or NHIPPL or IDBI Trusteeship Services Limited.

12.4 The Bidder should have a minimum technical score of 60 marks as per evaluation criteria mentioned in Section 4 including their presentation scores. Only those bidders who score minimum 60 marks shall be considered as Technically Qualified Bidder.

13. **Dis-Qualification Criteria:**

The company may at its sole discretion and at any time during the evaluation of proposal, disqualify any respondent, if the respondent:

- 13.1 Submitted the proposal documents after the response deadline;
- 13.2 Made misleading or false representations in the forms, statements and attachments submitted in proof of the eligibility requirements;
- 13.3 Failed to provide related clarifications, when sought;
- 13.4 Respondent or its directors declared ineligible by CPSU/ SPSU/ Government companies/ Government organizations/ regulatory authorities for corrupt and fraudulent practices or blacklisted;

14. **Technical Evaluation Criteria:**

14.1 Technical Evaluation shall be based on the Technical Bid submitted by the Bidders as per Section 4 - Form of Technical Proposal.

14.2 The evaluation of the Technical Proposals shall be carried out on a maximum score of 100 as per the methodology mentioned in Section 4 – Form of Technical Proposal. For the computation of combined score, the technical scores will be given a weightage of 60% as follows:

Weighted technical scores (TS) = Total technical score x 0.60

Where Total technical score would be as computed under Section 4.

- 14.3 The Technical Proposal shall be submitted in physical form along with all supporting documentation/ information as mentioned along with the criteria.
- 14.4 The presentation need not be included in the Technical Proposal. The Presentation shall be made as per schedule communicated by NHIPPL and a copy of presentation to be submitted on email at the time of presentation.
- 14.5 The Presentation shall cover the following and shall be evaluated accordingly:
- 14.6 The Bidders would be evaluated on the criteria mentioned in the Section 4 based on their Proposals received and shortlisted for the purpose of opening of their Financial Bids.

15. **Financial Proposal**

15.1 After the short listing of Bidders based on their Technical Proposal including the presentation, the Financial Proposals of only Technically Qualified Bidders would be opened. The Technically Qualified Bidders, if they so desire, may remain present at the time of opening of the Financial Proposals. The date and time of opening of the Financial Proposals would be shared on NHAI InvIT Website.

15.2 The Financial Proposal of the Technically Qualified Bidders will be given a weightage of 40%. The lowest price bid shall be given a financial score of 40 and the financial score of other bidders shall be made inversely proportionate to their prices as follows:

The Lowest Financial Proposal (“LFP”) will be given a Financial Score (“FS”) of 40 points

16. **Procedure for Selection**

16.1 Post qualification of the minimum eligibility criteria, the bidder(s) will be selected under Quality and Cost Based Selection (“QCBS”) method as described in this section and in accordance with the practices of NHIPPL.

16.2 Proposals will finally be ranked according to their combined technical score (TS) and Financial Score (FS) as follows:

$S = TS + FS$

- 16.3 NHIPPL proposed to empanel Two (2) Service Providers. However, NHIPPL reserves the right to modify the number of Service Providers to be empaneled at its discretion.
- 16.4 The combined score on the basis of Quality and Cost Based System (QCBS) of technical and financial proposals will determine the H1, H2, H3 and so on. The bidder scoring the highest points/marks ("H1") based on the above principles would be selected as the first Service Provider to be empaneled for NHIPPL.
- 16.5 Thereafter, sequentially the Technically Qualified bidders based on their ranking (H2, H3 and so on) would be asked to accept the fee quoted by H1 bidder ("Discovered Fee") or its respective Base Fee (as quoted in Section 5), whichever is lower; this process will be followed till the requisite number of consultants are selected for empanelment ("Empaneled Service Providers").
- 16.6 In case two or more Bidders have a tie in their combined scores, the relative rankings would be determined such that the Bidder with higher technical score (as computed in Section 4 (Technical Proposal)) will be assigned a higher rank. Further, in case the tied Bidders also have a tie in their technical scores, the relative rankings would be determined basis the Bidder with higher Criteria 3 score obtained as per its Technical Proposal (Section 4).
- 16.7 The Empanelment of Service provider amongst the Empaneled Consultants will be done by NHIPPL at its own discretion. Accordingly, NHIPPL has the right to award the work to any of the Empaneled Service Provider, depending on the exigencies, nature and magnitude of the Work.

16.8 **Fee Structure:**

16.9.1 The Empaneled Service provider shall be paid as per the below mechanism:

Description of Vehicle	Fees to be charged on Monthly basis excluding Fuel
Route Patrol Vehicle- (Name/Model)	
Tow Away Crane/ Vehicle (Model)	

16.10 For the purpose of fee computation, **Eligible Fee** is defined as the Discovered Fee or the Base Fee whichever is applicable to the respective empanelled consultant as elaborated in clause 16.4 and 16.5 above of this Section 2.

17. **Payments Schedule**

The payment of fee for the Services shall be monthly and shall be made only post submission of invoice duly approved by Project Manager:

18. **Documents to be submitted along with the Technical Bid**

- 18.1 Vehicles details available along with Manufacturing year and model.
- 18.2 Technical bid in the form provided in the RFP duly signed by the authorized representative of the bidder on all pages.
- 18.3 Detailed profile of the Bidder certified by Authorized Signatory of the Bidder

19. **Financial Bids / Fees**

- 19.1 The Bidder is required to submit financial proposal as per Section 5 – Form of Financial Proposal.
- 19.2 The fee quoted should be unconditional.
- 19.3 NHIPPL shall pay the Empaneled Service Provider the applicable fees as detailed in Section 2 above, as sole compensation for the performance of the Services.
- 19.4 The fees shall be payable as per payment schedule after submission of appropriate tax invoice.
- 19.5 All the expenses including those related to the scope of work, Further, the Empaneled Service Provider may be required to conduct site visits as per the request of NHIPPL.

20. **Key Terms and Conditions of Empanelment**

- 20.1 NHIPPL reserves the right to curtail or extend the validity period of empanelment of an Empaneled Service Provider(s).
- 20.2 NHIPPL will have the right to remove any Empaneled Service Provider from the empaneled list without assigning any reason whatsoever and without any cost & compensation therefore NHIPPL also reserves the right to replace/remove/ Empanel any new empaneled bidder as the Service Provider for an ongoing or future Requirements at any stage.
- 20.3 The Empaneled Service Provider(s) is/are expected to maintain high level of professional ethics and will not act in any manner, which is detrimental to NHIPPL's Interest.
- 20.4 Each Empaneled Service Provider will maintain confidentiality on matters disclosed.

21. **Dispute Resolution**

Any dispute arising out of the RFP, which cannot be amicably settled between the parties, shall be referred to arbitration in accordance with the Arbitration and Conciliation Act, 1996 through a panel of three arbitrators, with each of NHIPPL and the remaining disputing party(ies) Empaneling one arbitrator and the two arbitrators so Empaneled Empaneling a third arbitrator. Provided that in the event that any disputing parties fail to Empanel an arbitrator within 15 days from the dispute being referred to arbitration, the other parties shall be at liberty to Empanel an arbitrator for such disputing party(ies) and such Empanelment shall be final and binding on the other disputing parties. The venue of the arbitration shall be at New Delhi.

Section 3: Scope of work

1. Patrol Vehicle (PV) should adhere to the minimum specifications as described below:

- Operation of patrol vehicles and tow away cranes shall be synchronized with toll-free no. 1033 or any other no. applicable.
- The Route Patrol Vehicle and Crane shall be equipped (for 24 x7 period and total duration of contract) with Vehicle Tracking System (VTS), equipment as mentioned in the provisions of this document.

i) Route Patrol Vehicle

The Contractor is required to provide 24 hours per day route patrols (with drivers in three shifts) to assist the road users of the highway, to provide information, feedback and perform functions in relation to incident management. To achieve this, the Patrol vehicles fitted with VTS should be fully equipped. The purpose of these patrols is to –

- Provide the users of the highway with basic mechanical help for vehicles that breakdown on the road and also protect other users from such vehicles.
- Immediately identify traffic hazards of whatever nature, such as unauthorized parking, public transport vehicles, obstructing traffic during passenger loading and unloading, debris, stray animals and the like. The operator shall take the necessary measures to remove such obstructions.
- Provide emergency management at accident scenes until such time as the appropriate authorities arrive.
- Assist with the removal of damaged or mechanically impaired vehicles from the highway.
- Observe, record and report suspect aspects of the highway, hazards and incidental damage caused by vehicles, floods, storms or other random events, such that the highway maintenance records, and database are continuously improved.
- Patrol Vehicles shall conform to standard specifications issued vide Ministry's Letter No. RW/G-23012/01/2019-W&A (Pt. II) dated 09.02.2021.

2. Number of Patrol Vehicles provided shall be;

ii) Tow Away Crane/ Vehicle

- a. The tow-away crane/vehicle shall be of adequate capacity (minimum 25MT) with all necessary equipment so that it can reach the site of the incident within 30 minutes of call and clear the disabled/accidented vehicles.
- b. It should be in good condition and registration number not older than two years at the time of procurement/leasing/hiring.
- c. It shall also be fitted with a GPS based Vehicle Tracking System to monitor its movement on 24 hours x 7 days of a week basis.
- d. Crane should be certified by jurisdictional RTA for Roadworthy Certificate.
- e. Tools and tackles by NABL accredited lab.
- f. Tow away crane/vehicle manpower shall include 1 Driver/Operator and 1 Helper per shift per vehicle. The vehicle shall be painted with approved color pattern with road authority name and emblem painted sides, back and front. Number of Tow Away Vehicles provided shall be---

A. Route Patrol vehicle specification

- PV should be a large size Sport Utility Vehicle (SUV) or Multi Utility Vehicle (MUV) with a seating capacity of minimum 4 people.
- PV should have trunk with open ceiling at the rear end of the vehicle with minimum trunk dimensions of 1400mm x 1400mm x 900mm where 1400mm is the length of trunk measured from inside, 1400mm is the breadth of trunk measured from inside and 900 mm is the height measured from the surface of trunk to the top ceiling of the seating area of the vehicle.
- The PV should be a new vehicle and should not have covered more than 2000 km at the time of procurement (from date of first registration)
- The vehicle should be preferably new or not older 3 months from the date of registration at the time of deployment at site.
- PV should be able to accelerate from 0 km/ h to 80 km/ h within 20s with a top speed of 80 km/h when tested in accordance with IS: 11851-1986

B. Two External equipment

- PV should have high intensity red and blue blinkers along with light bar mounted on top of a vehicle.

- PV should have 1 Portable Variable Message Sign (VMS) for large display of warning.
- The portable VMS Should have a single line display with the minimum height of 200 mm for each character.
- The overall length of signboard should be at least 1500mm and display colour should be red. VMS should be clearly readable from 50 m distance.
- PV should have beacon lighting white colour flashing light mounted at the top of the vehicle.

C. Branding and recognition: The PV conspicuity code is split into two Sections.

- Colour
- Conspicuity Improving Items
- The Section "Colour" describes the vehicle basic colour. The Section "Conspicuity Improving Items" includes all Symbols, Marking and Striping defined as such by this standard.
- Colour: The basic colour of the complete exterior of PV should be brilliant blue, front, rear and side bumpers included, the colour should be weather resistant and withstand daily cleaning and washing.
- Conspicuity Improving Items
 1. This definition includes all marking and symbols as shown in the sketch below. The vehicle should be painted with brilliant blue on the entire body.
 2. PV should have "NHAI Highway Surveillance Unit" written on all four sides of
 3. Centre of all four sides of the vehicle in the brilliant red colour of retro reflective quality.
 4. PV should have a text the Centre of all four side of the vehicle "with Emergency Number" written top and Emergency Number "1033" written right below in brilliant red colour in retro reflectivity quality.



Highway Patrolling Vehicle

Shivpuri-Jhansi (Project Length - 76 kms)					
S. No	Vehicle	Nos	Kms	Drivers	Remarks
1	RPV	2	14000	7	Without Fuel
2	Crane	2	4000	5	

Chittorgarh-Kota (Project Length - 160 kms)					
S. No	Vehicle	Nos	Kms	Drivers	Remarks
1	RPV	3	29000	9	Without Fuel
2	Crane	3	4000	7	

Borkhedi -Wadner (Project Length - 138 kms)					
S. No	Vehicle	Nos	Kms	Drivers	Remarks
1	RPV	3	29000	9	Without Fuel
2	Crane	3	4000	7	

Section 4:- Form of Technical Proposal

(On the letter head of the bidder)

Section A: General Information

- (i) Profile of the organization with full particulars of the constitution, ownership and business activities of the prospective Service Provider.
- (ii) Commitment(s) which shall act either as a constraint or as a conflicting interest in the proposed assignment (if any).

Section B: Technical Information

S. No	Evaluation criteria & scoring guidance	Maximum Marks
1	Experience in Similar Fields More than 10 years – 40 Marks 05 Years to 10 Years – 30 Marks 02 Years to 05 Years – 20 Marks Less than 02 Years – Not Qualified	40
2	Number of Vehicle Owned More than 20 Incident Management Vehicles – 40 Marks 10 To 20 Vehicles – 30 Marks 05 to 10 Vehicles – 20 Marks Less than 05 Vehicles – Not Qualified	40
3	Working with 05 Companies 05 or more Companies – 20 Marks 02 to 05 Companies – 15 Marks 01 or 02 Companies – 10 Marks	20
	Total Technical Score	100

We accept all the terms & conditions as mentioned in the RFP. In the event of any contradiction in the terms and conditions as mentioned in the RFP and our proposal/ offer to NHIPPL's decision shall prevail.

Name & Signature of Bidder's Authorized Signatory

Date:

Section 5:- Form of Financial Proposal

(On the letter head of the bidder)

Financial Proposal
From (Name & Address of the bidder)

To

Shri Arun Kumar Jha
Head SPV
National Highways Infra Projects Private Limited,
G 5 & 6, Sector 10, Dwarka, New Delhi

Sub: Request for Proposal (“RFP”) issued by National Highways Infra Projects Private Limited for Empanelment of Service Provider for Hiring of Incident Management Vehicles

Financial offer of bidders must be submitted in the following manner (as given below):-

Description of Vehicle	Fees to be charged on Monthly basis excluding Fuel
Route Patrol Vehicle- (Name/Model)	
Tow Away Crane/ Vehicle (Model)	
Total Fees/Month	

- Your commercials should include Driver's, Helper's Salary with complying all compliances and Maintenance of Vehicles.
- Fuel will be provided by NHIPPL

Name & Signature of Bidder's Authorized Signatory

Date:

Notes for the bidder

1. Minimum amount of fee to be quoted is Re.1/-.
2. The fee quoted should be limited to 2 (Two) decimal points and shall remain FIRM during the term of the contract.
3. The fee quoted by the bidder should be inclusive of all charges except applicable GST, which shall be paid extra as applicable. Taxes should be indicated separately while raising the bills for payment of fee.
4. The fee will be payable in Indian Rupees after successful completion of the Issue. Withholding taxes, as applicable, will be deducted at the time of making payment.

Section 6: - Undertakings

(On the letter head of the bidder)
To be provided with the technical bid

We undertake that: -

1. The proposal submitted hereunder shall remain valid for a period of at least 120 days from the last date for submission of proposal.
2. No other fees/ cost/ expenses/taxes/levies shall be payable by NHIPPL or any of its associated entity for the Services rendered by Bidder / Empaneled Service Provider except as mentioned in Financial Proposal as mentioned in the RFP.
3. The Bidder has not been banned/ blacklisted/ de-listed/ disqualified/ debarred by any organization/ government agency/ quasi-government agency/ PSU to participate in their tenders for empanelment. We further certify that there is no investigation pending against us or the CMD/CEO/Directors of our Company and no action has been initiated against us/ our Directors by CVC/ RBI or any other government/ statutory agency with regard to any financial irregularities.
4. The Bidder does not have any conflict of interest which is prejudicial to the scope of work. Further, the bidder will ensure that no such business or professional activities will be carried out by it, which may affect the interest of NHIPPL.
5. The Bidder has adequate infrastructure, personnel, resources to carry out the required Services and are eligible for acting as Service Provider. The Bidder has understood the scope of work properly and shall comply with the terms of engagement.
6. No bankruptcy/ liquidation proceedings have been initiated against the Bidder by any entity/ government agency/ quasi-government agency/ PSU and there is no material case/ proceeding against the Bidder/ its Directors that is likely to have significant impact on its business as Empaneled Bidder / Empaneled Service Provider or on its deliverables pursuant to this bid/ RFP.
7. All the information submitted as part of the Bid is true and correct.

We accept all the terms & conditions as mentioned in the RFP. In the event of any contradiction in the terms and conditions as mentioned in the RFP and our proposal/ offer to NHIPPL, the NHIPPL's decision shall prevail.

Signature(s) and name(s) of the Authorized Signatory with Seal

Date: